

# Parent Code of Conduct

### **RATIONALE:**

Parents play a crucial role in the education, social and emotional development of their children. At Peregian Beach College we have an enthusiastic and committed body of parents who are involved in many aspects of College life. As a result, we maintain a high standard of education and our students learn in a safe and nurturing environment.

This Code of Conduct is intended to assist parents and guardians to identify and resolve issues that may arise at school so that this high standard of education can continue to be provided in a harmonious environment.

Schools are complex social organisations comprising a diversity of populations that have different relationships to one another. It is essential in such a community that all members recognise and respect not only their own rights and responsibilities but also the rights and responsibilities of other members of the community and those of the College and its staff.

As the onus for promoting and upholding the core values of the College community falls on those with the greatest capacity to reason and control their actions — the adults in the College, it is the expectation of the College that all parents model acceptable behaviour at all times within the school setting.

The guideline within this document promote desirable and appropriate behaviour to ensure that all interactions with students and adults are respectful, honest, courteous and considerate.

## **Expected standard of behaviour:**

# As Parents:

# We are all Individuals:

- 1. We accept that others may have different views, opinions & values.
- 2. We foster individual talents and accept differences in children and help celebrate their success.
- 3. We maintain confidentiality when dealing with issues related to other people's children.
- 4. We accept and abide by decisions made by the staff as being professional, discrete and based on the best interests of all parties.
- 5. We encourage our children to accept responsibility for their own mistakes and encourage them to be learning risk-takers.
- 6. We use appropriate channels, places and protocols to discuss concerns relating to children.

## We value Teamwork:

- 1. We accept that we have a major role to play in the education of our children.
- 2. We are active members of the College by attending Parent/Teacher Meetings, Information sessions and major College events.
- 3. We maintain regular communication with the College via email, Facebook, the College newsletter and initiating conversations with staff at mutually convenient times.
- 4. We value the ethos of the College and demonstrate our commitment to the College by actively promoting the College to others.
- 5. We set an appropriate example in matters of language, behaviour and the manner in which we

- communicate our concerns.
- 6. We ensure regular and punctual attendance of our children at College.
- 7. We encourage involvement for our children in the College community.
- 8. We listen to our children, but remember that a different perspective may possibly exist.
- 9. We will not approach a child of another family whilst in the care of the school to discuss or chastise them because of actions towards our child but refer the matter to a teacher.
- 10. We will respect the rights of staff members and other individuals and will respect the reputation of teachers and understand that social media, electronic & verbal communication are not appropriate forums in which to resolve matters of concern.
- 11. We respect teachers' preparation time before school and will make an appointment at a mutually convenient time to speak to a teacher.
- 12. We will promote active learning of all students by ensuring that our children are at school on time and that we leave the classroom and building immediately after drop off so classes can commence on time and without interruption.

#### We strive to Achieve:

- 1. High expectations of the College community as outlined in this Code.
- 2. A demonstrated passion for learning.
- 3. Support of educational initiatives provided by the College.
- 4. Use of Cyber-safety protocols both at home and at school.
- 5. A non-judgmental and respectful attitude towards all people.
- 6. An ability to understand the situation of others.
- 7. A co-operative attitude in working with others.
- 8. Open, positive and honest communication.

#### We will address Concerns Respectfully:

If a parent/guardian has a complaint, criticism or concern, it is expected the following steps will be followed:

- 1. Firstly speak to the person involved and try to resolve the concern with mutual respect and clear communication.
- 2. If, for some reason, it is not possible to resolve your concern in this manner, then make an appointment to speak with the appropriate Coordinator.
- 3. If the matter still hasn't been resolved, or if the matter is very serious, then make an appointment to speak with the Principal.

### Addressing possible non-adherence of the Code of Conduct:

Any parent, member of staff or student may notify the Principal, in writing, of a possible breach of the Parent Code of Conduct. The Principal will investigate the complaint and, if satisfied that a breach has occurred, will be guided in a response by the *Education (General Provisions) Act 2006*.

College Board Approval: 2023